

ATIS systems is an independent, privately owned company of long tradition. We are headquartered in Bad Homburg, near Frankfurt am Main, Germany, and for many years we have been working in the telecommunications sector, specialising in the fields of recording and analysis technology. A key technology partner for network providers, network equipment providers and law enforcement agencies, we are well-placed in the market.

For our service department we are recruiting a

## **Service Engineer (all genders)**

Your challenging new tasks include:

- 2nd level support, partly in immediate contact with the customer,
- Technical support for service and distribution partners,
- Realization of installations and start-up operations worldwide,
- Factory and on-site acceptance tests of systems in Germany and abroad,
- Responsibility for the reference and test systems used,
- Working in international project teams.

For this position you need a very good technical understanding and within your team you are responsible for the installation, start-up operations and regular maintenance of our customers' sophisticated hard and software solutions in the telecommunications environment. In particular, this includes the coordination of installation work and the start-up and acceptance testing of complete systems - in the factory as well as on-site in Germany and abroad. Your interfaces are the project managers as well as the colleagues in the development and system integration departments. Naturally, you take care of the documentation of the work carried out and serve as a specialist contact person for other departments such as development or quality assurance. Additionally, your tasks include trouble shooting and maintenance, on-site if required.

### **Your qualifications - extensive know-how and hands-on experience:**

- Completed university degree (e.g. in computer science, electrical engineering) or an equivalent technical qualification and relevant work experience in the service field, good knowledge in the fields network technology, network storage, network security and network protocol analysis.
- Comfortable working with Unix-based operating systems (e.g. SUSE, AIX, Solaris).
- Knowledge of work with databases (SQL and/or Oracle).
- Profound knowledge in the field of standardized transmission technologies and protocols in today's telecommunications and data networks.
- Willingness to travel and good knowledge of spoken and written English are essential. French language skills are a plus.
- Willingness to work yourself into new tasks.

### **What we offer:**

- Interesting assignments in international project teams.
- A safe job in a company of long tradition.
- A challenging position that allows for professional development.
- A long-term personal perspective with an attractive, performance-based salary.

### **Look ahead with us and apply via:**

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